



**Whilst Adelaide Custom Concrete endeavors to liaise with the builder and concreter, in order to optimise the chance of the best possible results, we take no responsibility for the following:**

- Aggregate exposure achieved, for example, in order to remove any footprints or screed marks left by the concreter, additional grinding may be required and will be charged accordingly.
- Flaws that develop in the slab over time due to inconsistent concrete mix, rising damp, cracking, staining of the slab etc.
- Concrete is a naturally porous product and can be subject to staining. This is not treated as a defect of the product. Should the slab need to be upgraded additional costs may apply.
- If pouring new concrete use 32MPA.

**We can supply clear guidelines to obtain optimum results.**

1. If further grinding, repair or any other works are required, at the request of the Client Adelaide Custom Concrete will quote this as a variation to the original quote and additional work will commence upon signing by the Client. Examples are: additional leveling, removal of bumps and hand leveling to window areas.
2. Adelaide Custom Concrete only removes up to 5mm in its grinding, anything over this will be charged accordingly.
3. The first stage of grinding (precut and seal) where applicable will occur 5 - 9 days after the slab is poured. This must be completed before any other construction work commences on the slab.
4. Adelaide Custom Concrete is not responsible for damage by any other trades or outside influences. Repair for such will be treated and quoted as a variation to the original quote. The floor between 1st and 2nd stages is susceptible to staining – care needs to be taken to avoid food scraps or oils from timber product.
5. Should you decide to cover the floor it is imperative that Plastic is not used at any stage to cover the concrete. Plastic sheets will cause the concrete to sweat and will damage the floor. Refer to website for more information.
6. Layers of carpet can be placed as doormats outside an open cut slab (not inside as dye from the carpet may penetrate the slab if wet) and a finished slab.
7. Doorway openings must be a minimum 720mm wide to allow for grinder access.
8. When working in the vicinity of plaster walls, doors and joinery, window frames, cabinetry and fixed appliances, we endeavour to be as careful as possible but take no responsibility for any unforeseen damage.
9. Adelaide Custom Concrete will return (at an agreed stage in construction) to complete the second stage. This is usually at plaster stage prior to skirting boards and joinery being fitted. All concrete floor surfaces are to be in the same condition as when Adelaide Custom Concrete left from the first grinding stage. The floor must be swept and free from all building debris.

10. With sealed floors as to the nature of concrete and the inconsistencies of slabs some topical sealers can adhere differently and roller marks may be visible in the end product.

11. Some swirl marks may be evident in the finished result if choosing a Light Random/Minimal grind exposure with a Matt/Satin gloss finish. This is not to be treated as a defect of the product. Each step in our procedure is removing the previous scratches made by the diamond segments and resins, if choosing this exposure and using a standard concrete mix some swirls may be visible.

12. A recommended low PH Cleaner and Maintenance Sheet is supplied. Adelaide Custom Concrete does not take responsibility if these recommendations are not followed, including (but not to exclude any) regular cleaning.

13. Steam Mops are not to be used on Mechanically Polished Concrete or Sealed Floors. Please refer to our maintenance sheets for more information.

**CAUTION:** Concrete floors may be slippery, particularly when wet. Please take care as no responsibility is accepted.

**QUOTATION:** The quotation will be valid for a period of 6 months or as agreed to by Adelaide Custom Concrete.

**PAYMENT: DUE ON COMPLETION** To secure payment of all fees due or fees which may become due, the client hereby charges all of the clients interest in real property both present and future, and the client consents to the firm lodging a caveat or caveats noting its interest hereunder.

Any expenses, costs or disbursements incurred by the Supplier in recovering any outstanding monies including debt collection agency fees and solicitor costs shall be paid by the Customer providing that these fees do not exceed the scale charges as charged by that debt collection agency/solicitor.

A booking fee of 10% is required upon acceptance of Quotation. On some projects - 50% of total on completion of Stage 1 and the balance on completion of Stage 2.

Authority to proceed, (written, verbal or any other way conveyed); automatically constitutes acceptance of the quotation, all relevant documents supplied and of the above terms and conditions.

**Adelaide Custom Concrete**  
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Name: \_\_\_\_\_

Contact number \_\_\_\_\_

Signed \_\_\_\_\_ Date \_\_\_\_\_

Payment Methods: to Adelaide Custom Concrete  
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